



Scan for Preparation Video

How to prepare your home for a Bed Bugs Heat Treatment

Bed bugs are an increasing concern throughout North America and have proven to be difficult to eliminate. Thermal remediation is a chemical-free method of treating bed bugs that is immediate and efficient. When exposed to a temperature of 120 degrees Fahrenheit, bed bugs at any life stage cannot survive. During the heating process, we will bring the temperature of treated areas in your residence to 120-140 degrees Fahrenheit. Throughout the process trained professionals will monitor the rise in temperatures electronically and will thoroughly focus on ensuring respect for you and your property. The key in reaching this threshold is reliant on your cooperation; therefore, we ask that you thoroughly read through and follow the following preparation guidelines. If any questions should arise please contact our office.

Client Preparation for Thermal Remediation

We recommend the following items be removed from your residence prior to thermal remediation. In order to eliminate the transfer and/or re-introduction of bed bugs back to your residence upon your return, it is very important that you visually inspect each of the items before removing them. A highly infested item should be thrown out or thoroughly vacuumed before the service is performed. The list below is only a general guideline of items recommended to be removed; clients and/or property owners should use their own judgment regarding which items can and cannot withstand high temperatures and which items should be removed prior to treatment. The senior technician that will be managing the heat remediation project for your home will be in contact with you to help with any questions or concerns and can be available for pre-inspections prior to service. Furthermore, at the beginning of each service, the technician will thoroughly inspect your home to ensure that any items that may have been missed are removed.

- Pets - including fish in aquariums
- House plants
- Edible items and all drinks
- Prescription and over-the-counter drugs
- Personal hygiene items/Make-up

- Wax based items (Candles, figurines)
- Oil art work
- Electronics such as phones, laptops, tablets, remote controls, etc.
- Photos – frames need to be left behind
- Vinyl records
- Pressurized Items (spray cans, etc.)
- Flammables (lighters, alcohol, solvents, etc.)
- Wooden and stringed musical instruments - cases need to be left behind
- Family heirlooms and irreplaceable items
- Firearms, ammo and firecrackers
- Items/furniture that contain or are made of wood laminate
- Any items of value

Fans will be used to circulate and direct air during the thermal remediation process. Items that can be blown around or possibly damaged need to be secured prior to treatment. Any loose papers need to be gathered and stored. Breakable/glass objects need to be taken down from shelves and protected. Pictures, paintings and all wall-mounted items need to be taken off the walls. Loose clothing and other fabrics present a place for bed bugs to hide. If you will be taking clothing items with you while your residence is being treated it is imperative that we limit the risk of re-introducing bed bugs when you return to your home. Since bed bugs have a low tolerance for heat, laundry your clothing in the hottest water cycle and dry them on a cycle that reaches 140 degrees. Take the clothes directly from the dryer and place them in a tightly sealed plastic bag. No other clothes, suitcases or bags should be taken from the dwelling.

Clothing that is left behind to be treated needs to be properly organized. Drawers can be kept intact if clothing is loosely packed. Garments left in the closet need to have open air space between them. If necessary, you can use plastic laundry baskets to reduce clutter in these areas by placing clothing in them and leaving the laundry baskets on the floor. In order to ensure maximum airflow throughout the space, we may be required to remove drawers and shift items from their original placement. Please leave all bedding and linens in your residence. These items are highly likely to be harboring bed bugs and they need to be treated.

Electronics such as TVs, VCRs, DVD players, sound equipment, etc. are not to be removed. Due to the heat that electronics give off, bed bugs often harbor inside of them. Exposing your electronics to temperatures of 140 degrees is not harmful; however, we do ask that you make sure all electronic appliances are set to the off position and disconnected from the wall outlet.

In addition, services to apartment units, it is required to have balconies cleared of belongings. The space is needed for the heat treatment equipment.

****Notice: If you reside in an apartment building, you must obtain management approval before our team arrives on-site for the treatment.**

****If the building has heat detectors, they must be temporarily disabled during the treatment. If the building is sprinkled, the sprinkler system must be shut down or the zone must be isolated.**

****Temperatures may reach 165 degrees Fahrenheit. We will cover the sprinkler heads with an insulating cover, but we will not be responsible for any damage to the heads.**

Post Thermal Remediation

Temperatures in your dwelling will rise up to approximately 140 degrees and we will maintain that heat for approximately four hours. You will need to remain off the premises for approximately twelve hours. When returning to your residence temperatures will probably be elevated, open windows or use fans/air conditioning to aid in the cool down process. During the heat treatment some of your belongings might get shifted to achieve an even heat distribution. We apologize if these items are not returned to their original location.

We also highly recommend installing bed bug proof mattress encasements on all mattresses, box springs and pillows as a preventative maintenance measure. Bug-stop mattress encasements effectively prevent bed bug and dust mite infestations without sacrificing any of your sleeping comfort. We carry a full line of mattress, box spring and pillow covers in both standard and specialty sizes, which we can provide to you at an additional cost.

Thermal heat remediation is an effective and swift method of treating your home for bed bugs. In order to be successful, this treatment does require a lot of cooperation on both of our behalves. Lack of cooperation may result in a failed or postponed treatment. We have the right to refuse treatment if the space to be treated is not sufficiently prepared. Please contact one of our representatives if you have any questions about the preparation process.

I, _____, hereby acknowledge that I have read the preparation guidelines and understand and agree to all the information given to me both verbally and in written form regarding the process of heat remediation. I agree to follow all the outlined preparation and post-treatment guidelines as well as any additional verbal preparation and post-treatment instructions. I recognize that Pest Control Plus and its subsidiaries and staff are not responsible for any items that might be damaged during the treatment, nor for any damages to premises caused by the treatment whatsoever.

I agree that under no circumstance shall Pest Control Plus be held liable for direct or indirect personal injuries or damages to the building, premises or to the contents therein stemming from damages caused by pests and/or animals or service equipment. I, the Client, waive any claims of liability against Pest Control Plus directly or indirectly caused by Pest Control Plus services, products usage, or staff. I, the client, shall follow all of the safety and preventative maintenance recommendations given by Pest Control Plus.

X _____

(Client signature)

X_____

(Technician signature)