

# pestcontrol+

DATE : \_\_\_\_\_

BUILDING/UNIT : \_\_\_\_\_

CLIENT NAME : \_\_\_\_\_

## IMPORTANT TENANT INFORMATION: PREPARING YOUR UNIT

Heat based treatments are proven to be the fastest, most effective & least disruptive method to completely eradicate BEDBUGS. If your home is properly prepared for the treatment, you will not need to dispose of any of your bedding, clothing or other possessions.

**PROPER PREPERATION IS ESSENTIAL TO THE SUCCESS OF THE TREATMENT.**

**IF YOU LIVE IN AN APARTMENT BUILDING YOU MUST HAVE MANAGEMENT APPROVAL FOR THE TREATMENT PRIOR TO OUR TEAM ARRIVING ON SITE.**

**IF THE BUILDING HAS HEAT DETECTORS THEY NEED TO BE TEMPORARILY DISABLED DURING THE TREATMENT.**

**IF THE BUILDING IS SPRINKLERED, THE SYSTEM MUST BE SHUTDOWN OR THE ZONE ISOLATED. TEMPERATURES MAY REACH 165F. WE WILL COVER THE SPRINKLER HEADS WITH AN INSULATING COVER, BUT WILL NOT BE RESPONSIBLE FOR DAMAGE TO ANY HEADS.**

**HEAT TREATMENT IS QUICK, ODOURLESS AND EFFICIENT , HOWEVER , LACK OF PROPER PREPARATION MAY RESULT IN CANCELLATION OR POSTPONEMENT OF A TREATMENT. CANCELLATIONS WITHOUT 48 HOURS NOTICE WILL BE SUBJECT TO A CHARGE.**

**Because of the use of high sustained temperatures, please remove the following from your unit (Many of these items can be stored in insulated locations such as your stove, fridge or freezer or on a balcony if weather permits.)**

- All plants & animals/pets
- Fresh fruits & vegetables, chocolates, carbonated beverages, wine & liquor
- Candles, wax, crayons, lipstick & other cosmetics that may melt
- All medications and vitamins
- Arts and craft items that are assembled with hot melt glue

Acknowledgement; I agree that under no circumstances shall PEST CONTROL PLUS be held liable for direct or indirect injuries or damage to the building premise or contents stemming from the treatment. I, the client, waive any claims of liability against PEST CONTROL PLUS directly or indirectly caused by PEST CONTROL PLUS products, equipment or staff.

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- Software, vinyl records, CD's, audio & video tapes, stored to avoid warping
- Oxygen tanks, aerosol containers, fire extinguishers, cigarette lighters & other combustible items
- Musical instruments (may detune due to expansion & contraction)
- Magnets (like fridge magnets) as they lose some strength
- Oil/acrylic paintings (other artwork should be removed from wall & placed on floor)
- Plastic window blinds

## **Other important Preparations:**

- Electronics, including computers, televisions, stereos, radios & clocks will not be harmed by the heat treatment but should be unplugged. No need to unplug kitchen appliances.
- As much clothing as possible should be hung in closets with open spaces between garments for the heat treatment to permeate. Small amounts of clothing may be left in drawers if it is loosely packed & not more than a few inches deep. Other clothing can be left in plastic laundry baskets on the floor or in suitcases propped open. **DO NOT PACK CLOTHES IN PLASTIC GARBAGE BAGS**
- It is very important that you remove as much clutter as possible to allow the heat to fully permeate the environment.
- Do not leave papers loose on tables or desks as fans are used in this process.
- Some laminate furniture **MAY** loosen if not secured properly in manufacturing. This is a rare occurrence and we are typically able to glue this onsite if it occurs.

## **Post Treatment :**

You will need to remain out of the premises for a period of 4-6 hours. When returning be aware that certain items ( door handles , etc ) may be still hot to the touch. Some of your belongings will be moved and shifted during treatment. We will do our best to put things back in their original locations, but may not get it exactly right.

We recommend installing bed bug proof mattress encasements on mattresses and box springs along with bed bug interceptors on the bed frame legs. We carry a full range of these items and they can be purchased directly from our team.

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## Acknowledgement

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Client Signature

**IMPORTANT! You will not have access to your unit & possessions until the completion of the treatment ( DURATION OF 5-6 HOURS ), so please take with you any medications or anything else you will need during this time.**

If you have any questions, please contact **Pest Control Plus** at **416 532-7378** prior the scheduled treatment date.

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